

ST. JOSEPH'S COLLEGE OF ENGINEERING
OMR, CHENNAI -600 119
Department of MBA



FEEDBACK ANALYSIS OF STAKEHOLDERS & ACTION TAKEN REPORT
(2021-2022)

Feedback was requested from following stakeholders:

S. No.	STAKEHOLDER	COUNT
1	Student (Current + Alumni)	100 + 62
2	Teacher	16
3	Employer	10
4	Parent	30

Feedback Analysis of Stakeholders and Action Taken Report

S. No.	STAKEHOLDER	FEEDBACK	ACTION TAKEN
1	Student	Students were satisfied with the new curriculum, learning environment and teaching methods. Alumni's felt that career guidance can be improved.	Along with organizing Value added courses to improve students' soft skill and technical skills and interactive sessions with industry experts were arranged in the online mode to guide students and improve their employability.
2	Teacher	The framework of the curriculum is excellent with clear objectives and outcomes. Self-learning needed for students.	Two hours in the morning was exclusively dedicated for case study, and student participation was encouraged.
3	Employer	Need to improve the communication skills and soft skills.	Students were provided with value added course with focus on communication and interpersonal relations.
4	Parents	Internal assessment system need to be improved	Internal assessment exams for each unit and model exam for all the five units are conducted.


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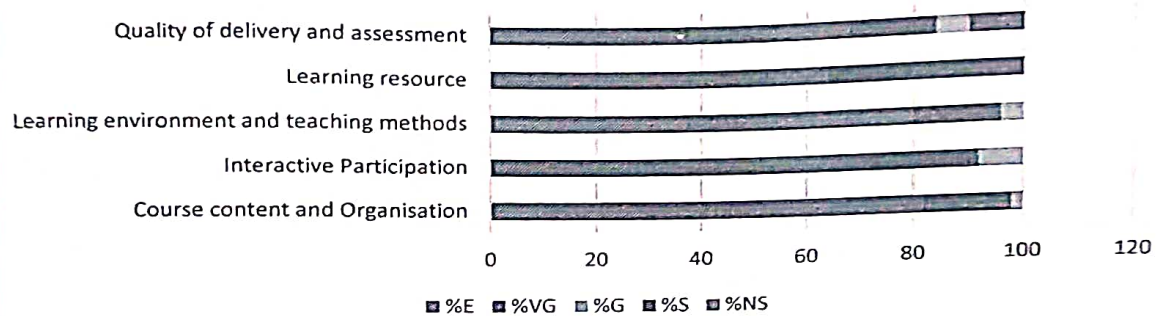


ST. JOSEPH'S COLLEGE OF ENGINEERING
Department of MBA

COURSE EVALUATION - STUDENT
ACADEMIC YEAR 2021 - 2022

CORE QUESTIONS	%E	%VG	%G	%S	%NS
Course content and Organisation	82	16	2	0	0
Interactive Participation	72	20	8	0	0
Learning environment and teaching methods	80	16	4	0	0
Learning resource	64	16	0	20	0
Quality of delivery and assessment	68	16	6	10	0

Student Feedback on Curriculum



The college has obtained feedback on curriculum from students through questionnaire which contains the following major aspects such as Course content & Organisation, Interactive participation, Learning environment & teaching methods, Learning resource and Quality of delivery and assessment. Totally 385 students gave their feedback on curriculum for the academic year 2021 - 22.

Feedback analysis report

- From the analysis of the students' feedback it is revealed that they are satisfied with the curriculum framed.
- It is reported by the students that the teaching methods are more feasible.



St. JOSEPH'S COLLEGE OF ENGINEERING

Department of MBA

TEACHER'S FEEDBACK ON CURRICULUM

Academic Year: 2021 - 22

Grade : 5-Excellent, 4-Very Good, 3- Good, 2- Satisfactory, 1- Not satisfactory

S. No	Details	5	4	3	2	1
1.	Curriculum is based on the needs of the stake holders	60%	40%	0%	0%	0%
2.	Course objectives and Outcomes of the course are well defined and clear to faculty and students	100%	0%	0%	0%	0%
3.	Sufficient number of prescribed books are available in the library	76%	24%	0%	0%	0%
4.	The course has good balance between theory and application.	32%	47%	21%	0%	0%
5.	The course has made me interested in the subject area.	45%	42%	13%	0%	0%
6.	The course has increased knowledge potential in its application	26%	45%	29%	0%	0%
7.	Book facilities and other amenities like projectors, softwares etc., are available in the department	50%	20%	0%	30%	0%
8.	Tests and Examinations are conducted at appropriate time with proper coverage of planned units according to the college working schedule / academic schedule of anna university.	72%	16%	12%	0%	0%
9.	I have the freedom to adopt new techniques of teaching such as seminar presentations, group discussions, demonstration and student's participations.	32%	28%	20%	20%	0%
10.	Syllabus contain necessary technical skills for the students to face the industry needs	40%	40%	10%	10%	0%
11.	The electives offered are relevant to the specialization streams and to the technological advancements.	30%	30%	10%	20%	0%
12.	The laboratory experiments enhance the students in understanding the concepts and enable them to relate theory to practice (Experiential learning).	60%	40%	10%	0%	0%
13.	Facilities are provided for teaching and to adopt current trends / research.	20%	30%	20%	20%	10%

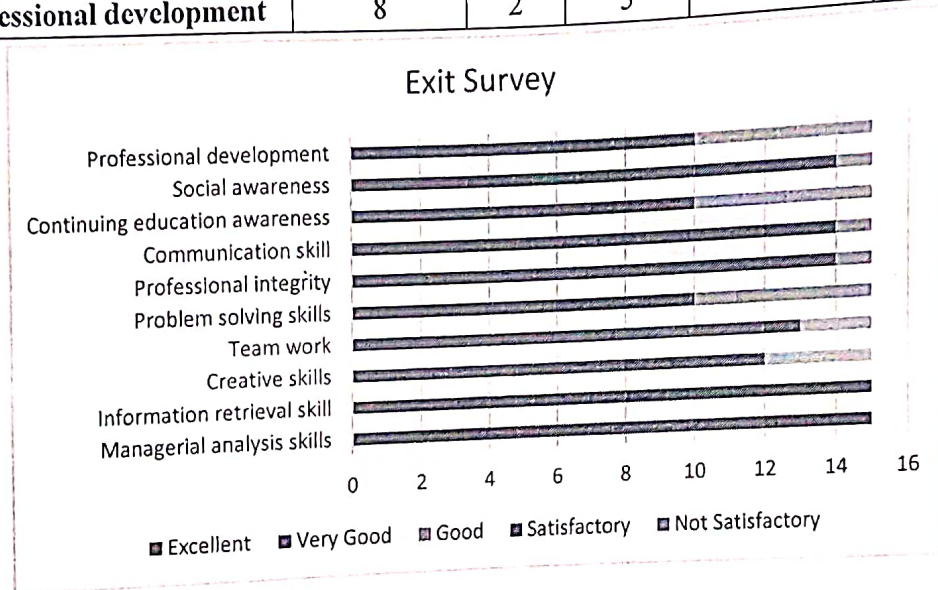
Feedback analysis report:

- The analysis report of the teachers' feedback reveals that they are highly satisfied with the framework of the curriculum.
- The suggestions given by them related to specific subjects were noted for further action.
- Training programs should be conducted for the students in emerging areas.
- Enrollment in various online courses should be encouraged.



St. JOSEPH'S COLLEGE OF ENGINEERING
OMR, Chennai
Department of MBA
Exit Survey Analysis 2021 - 22

Parameters	Excellent	Very Good	Good	Satisfactory	Not Satisfactory
Managerial analysis skills	12	3	0	0	0
Information retrieval	8	7	0	0	0
Creative skills	8	4	3	0	0
Team work	12	1	2	0	0
Problem solving skills	6	4	5	0	0
Professional integrity	9	5	1	0	0
Communication skill	12	2	1	0	0
Continuing education	7	3	5	0	0
Social awareness	10	4	1	0	0
Professional development	8	2	5	0	0



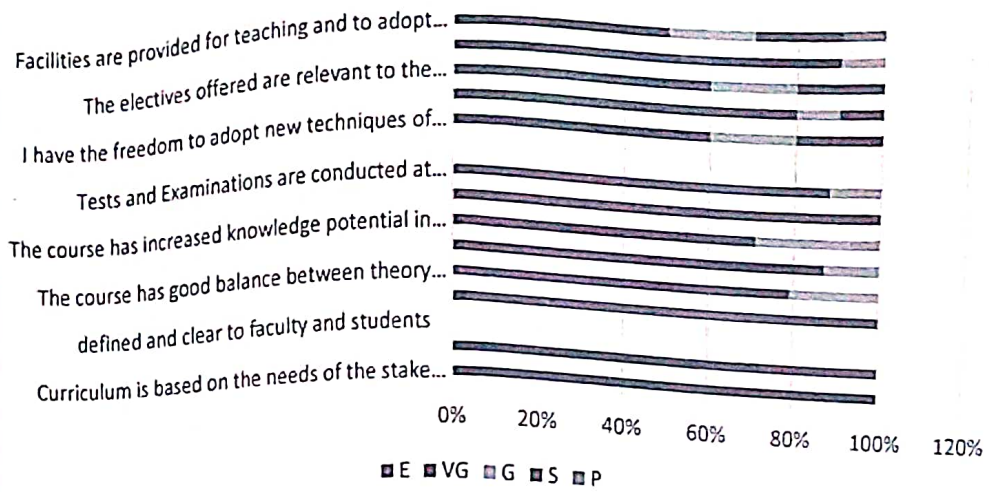
Strength

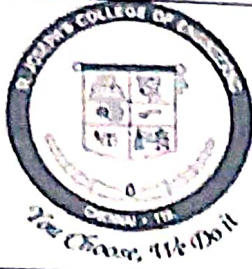
1. Dedicated staff.
2. Placement training programs.
3. Online portal notes and previous year university question paper with solutions.
4. Good exposure about opportunities.

Weakness

1. Need updated syllabus regarding to current scenario.
2. Need more value added courses.
3. Need more industry interaction.

Teacher's feedback on Curriculum





St. JOSEPH'S COLLEGE OF ENGINEERING
OMR, CHENNAI -600 119
Department of Electrical and Electronics Engineering
Employer Feedback

Academic Year: 2021-22

Dear Employer,

Many of the students from our Department/College are already working in your organization. We are thankful to you for providing them employment with your prestigious Company/Organization.

We shall very much appreciate and be grateful to you if you can spare some of your valuable time to fill up this feedback form. It will help us to improve the Institute further and give you better employees in the future.

***Tick the number that best describes your level of satisfaction at each question:**

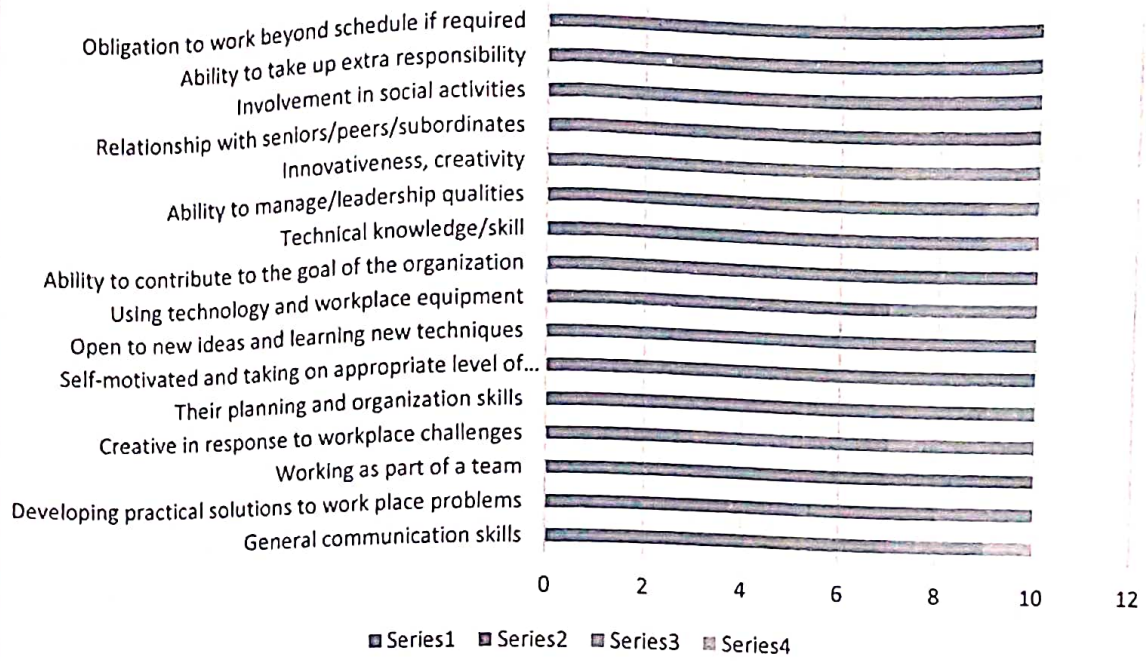
1 - Far from satisfied, 2 - Not satisfied, 3 - Satisfied, 4 - Happy, 5 - Very happy

S.No	How satisfied are you with the employee/s (our student/s) work performance in each of these areas:	5	4	3	2	1
1.	General communication skills	5	2	2		
2.	Developing practical solutions to work place problems	5	3	2		
3.	Working as part of a team	7	3			
4.	Creative in response to workplace challenges	3	4	3		
5.	Their planning and organization skills	6	3	1		
6.	Self-motivated and taking on appropriate level of responsibility	6	4			
7.	Open to new ideas and learning new techniques	6	4			
8.	Using technology and workplace equipment	7		3		
9.	Ability to contribute to the goal of the organization	8	2			
10.	Technical knowledge/skill	6	3	1		
11.	Ability to manage/leadership qualities	6	3	1		
12.	Innovativeness, creativity	3	4	3		
13.	Relationship with seniors/peers/subordinates	7	3			
14.	Involvement in social activities	8	2			
15.	Ability to take up extra responsibility	8	2			
16.	Obligation to work beyond schedule if required	10				

On a scale of 1 to 10 how do you rate your overall satisfaction with St. Joseph's students and the curriculum?

1	2	3	4	5	6	7	8	9	10
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Employer feedback



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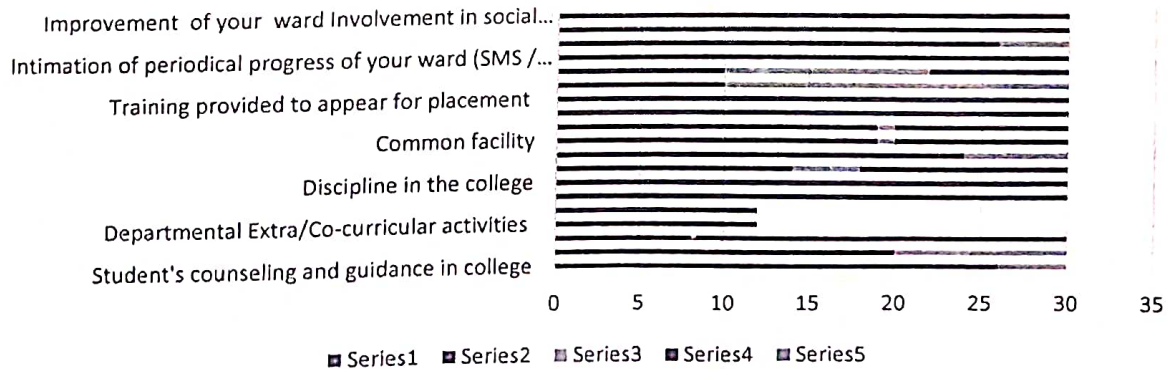
St. JOSEPH'S COLLEGE OF ENGINEERING
OMR, CHENNAI -600 119
 Department of MBA
PARENT FEEDBACK (2021- 2022)



Grade : 5-Excellent, 4-Very Good, 3- Good, 2- Satisfactory, 1- Not satisfactory)

Sl.No	Particulars	Grading				
		5	4	3	2	1
1.	Student's counseling and guidance in college	22	4	4	0	0
2.	Departmental Academic Co-operation	18	2	10	0	0
3.	Computing Facility / Lab Facility	19	11	0	0	0
4.	Departmental Extra/Co-curricular activities	10	2	0	0	0
5.	Sports facilities available in the college	6	6	0	0	0
6.	Library/ Reading facility available	19	7	0	4	0
7.	Discipline in the college	30	0	0	0	0
8.	Facilities available in administrative office	10	4	4	12	0
9.	Mess facility	18	6	6	0	0
10.	Common facility	17	2	1	10	0
11.	Transport Facility	17	2	1	10	0
12.	Industrial exposure given by the department	28	2	0	0	0
13.	Training provided to appear for placement	29	1	0	0	0
14.	Guidance provided for higher studies	5	5	20	0	0
15.	Opportunities provided to develop leadership quality	6	4	12	8	0
16.	Intimation of periodical progress of your ward (SMS / Portal)	28	2	0	0	0
17.	Internal Assessment system adopted by the college	20	6	4	0	0
18.	College/Department Interaction with Industries	18	12	0	0	0
19.	Improvement of your ward Involvement in social activities	17	13	0	0	0
	TOTAL					

Chart Title





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PARENT FEEDBACK CONSOLIDATED REPORT
(2021 - 2022)



Feedback is collected from the parent of the students. The feedback form consisted of around twenty parameters. Each parameter is graded for satisfaction on a scale of 1 to 5. Some of the parameters accommodated in the parents feedback, include quality of teaching, students' discipline, lab facilities, examination system, student activities and other facilities such as transport, library, mess etc.

For the year 2021-22, due to Covid pandemic, students and parents are not entertained in college. So, feedback is collected from parents through google forms. The google form consisted of all the parameters as specified, and parents need to select the choice. Feedback forms were sent to parents of all the students and only 30 responses were collected. Only few of the parents have filled in all the parameters of the feedback form. From the feedback given by parents, it is noted that most of the parents are satisfied with the facilities offered by the college for the students. Some of the parameters where the parents are highly satisfied are (i) Training provided to appear for placements (ii) Intimation of periodical progress of your ward (SMS / Portal) (iii) Internal Assessment system adopted by the college.

Parents too felt that the college is doing its best to make the student ready for the corporate world. But some parameter which parents stressed and to be improved by the college is providing online books for reading during this pandemic and conducting extra online lab sessions to improve students analytical skills.



St. JOSEPH'S COLLEGE OF ENGINEERING
OMR, Chennai
Department of MBA
Alumni Survey – 2021 - 22

Alumni feedback was obtained from nearly 62 alumni for the academic year 2021 - 22. The institution believes that the contribution of alumni is essential particularly in the development of the curriculum related activities. An online alumni meet was organized and more than 100 registered for the meet and around 80 alumni participated. After the alumni meet a feedback form was circulated through google forms and their feedback was sought. The feedback from the alumni revealed that they are willing to contribute to the development of the institution. Majority of alumni rated the developmental activities rendered by the college for their overall development as highly efficient. Regarding the residential facilities, 32% of them who were in hostel rated that the food and accommodation facilities as highly efficient. Student teacher relationship, 90% of them rated that as highly efficient. While expressing their view placement cell, 90% of them agreed that ample on campus and off campus opportunities were provided. Regarding career guidance and counselling, alumni felt, it can be made a little efficient and regular. The overall strength and weakness of the department from the alumni are summarized below.

Strength

1. Always tries to improve educational quality among students.
2. Faculties take effective care for improving student's education.
3. Good academics.
4. Well qualified faculty members.
5. Well planned academic schedule.

Weakness

1. Separate online NPTEL classes.
2. Interactive learning needs to be implemented.
3. Additional classes for slow learners.
4. Need more industry interaction.

Feedback analysis report

- From the alumni feedback analysis report, it is evident that majority (100%) of the alumni are happy and proud to be a part of this institution and they agreed that they would recommend their friends and relatives to enroll in this institution.
- It is highly appreciated by the alumni that the measures taken by the institution in revising the curriculum are as per the emerging trends and needs.
- They were also ready to offer any help which the department needs in terms of helping with placements, training programs and guest lectures which will help the current batch of students.